

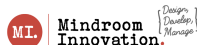
Mandatory Workshops

BSB50420 Diploma of Leadership & Management

YEAR	UNIT	TERM
2024	BSBCRT511 - Develop Critical Thinking in Others	1
	BSBOPS505 - Manage Organisational Customer Service	1
	BSBLDR523 - Lead and Manage Effective Workplace Relationships (21st February 2024)	1
	BSBPEF502 - Develop and Use Emotional Intelligence	1
	BSBOPS502 - Manage Business Operational Plans	2
	BSBTWK502 - Manage Team Effectiveness (22nd May 2024)	2
	BSBPEF501 - Manage Personal and Professional Development	2
	BSBWHS521 - Ensure a Safe Workplace for a Work Area	3
	BSBSTR502 - Facilitate Continuous Improvement	3
	BSBCMM511 - Communicate with Influence (28th August 2024)	3
	BSBSTR501 - Establish Innovative Work Environments	4
	BSBLDR522 - Manage People Performance (6th November 2024)	4
	BSBSTR501 - Establish Innovative Work Environments	4
	BSBCRT511 - Develop Critical Thinking in Others	4
	BSBOPS505 - Manage Organisational Customer Service	4
	2025	BSBLDR523 - Lead and Manage Effective Workplace Relationships (22st January 2025)
BSBPEF502 - Develop and Use Emotional Intelligence		1
BSBOPS502 - Manage Business Operational Plans		1
BSBTWK502 - Manage Team Effectiveness (16th April 2025)		2
BSBPEF501 - Manage Personal and Professional Development		2
BSBWHS521 - Ensure a Safe Workplace for a Work Area		2
BSBSTR502 - Facilitate Continuous Improvement		2
BSBCMM511 - Communicate with Influence (30th July 2025)		3
BSBSTR501 - Establish Innovative Work Environments		3
BSBLDR522 - Manage People Performance		3
BSBCRT511 - Develop Critical Thinking in Others		4
BSBOPS505 - Manage Organisational Customer Service		4
BSBLDR523 - Lead and Manage Effective Workplace Relationships (26th November 2025)		4
BSBPEF502 - Develop and Use Emotional Intelligence		4

Mandatory Workshops

BSBCMM511 - Communicate with Influence
 BSBLDR523 - Lead and Manage Effective Workplace Relationships
 BSBTWK502 - Manage Team Effectiveness
 BSBLDR522 - Manage People Performance



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