Mandatory Workshop Days

BSB50420 Diploma of Leadership & Management

YEAR	UNIT	TERM
2023	BSBSTR501 - Establish Innovative Work Environments	1
	BSBLDR522 - Manage People Performance	1
	BSBCRT511 - Develop Critical Thinking in Others	1
	BSBOPS505 - Manage Organisational Customer Service	1
	BSBLDR523 - Lead and Manage Effective Workplace Relationships	2
	BSBPEF502 - Develop and Use Emotional Intelligence	2
	BSBOPS502 - Manage Business Operational Plans	2
	BSBTWK502 - Manage Team Effectiveness	2
	BSBPEF501 - Manage Personal and Professional Development (2nd August 2023)	3
	BSBWHS521 - Ensure a Safe Workplace for a Work Area	3
	BSBSTR502 - Facilitate Continuous Improvement	3
	BSBCMM511 - Communicate with Influence (1st November 2023)	4
	BSBSTR501 - Establish Innovative Work Environments	4
	BSBLDR522 - Manage People Performance	4
2024	BSBCRT511 - Develop Critical Thinking in Others	1
	BSBOPS505 - Manage Organisational Customer Service	1
	BSBLDR523 - Lead and Manage Effective Workplace Relationships (21st February 2024)	1
	BSBPEF502 - Develop and Use Emotional Intelligence	1
	BSBOPS502 - Manage Business Operational Plans	2
	BSBTWK502 - Manage Team Effectiveness (22nd May 2024)	2
	BSBPEF501 - Manage Personal and Professional Development	2
	BSBWHS521 - Ensure a Safe Workplace for a Work Area	3
	BSBSTR502 - Facilitate Continuous Improvement	3
	BSBCMM511 - Communicate with Influence (28th August 2024)	3
	BSBSTR501 - Establish Innovative Work Environments	4
	BSBLDR522 - Manage People Performance (6th November 2024)	4
	BSBSTR501 - Establish Innovative Work Environments	4
	BSBCRT511 - Develop Critical Thinking in Others	4
	BSBOPS505 - Manage Organisational Customer Service	4
2025	BSBLDR523 - Lead and Manage Effective Workplace Relationships (22st January 2025)	1
	BSBPEF502 - Develop and Use Emotional Intelligence	1
	BSBOPS502 - Manage Business Operational Plans	1
	BSBTWK502 - Manage Team Effectiveness (16th April 2025)	2
	BSBPEF501 - Manage Personal and Professional Development	2
	BSBWHS521 - Ensure a Safe Workplace for a Work Area	2
	BSBSTR502 - Facilitate Continuous Improvement	2
	BSBCMM511 - Communicate with Influence (30th July 2025)	3
	BSBSTR501 - Establish Innovative Work Environments	3
	BSBLDR522 - Manage People Performance	3
	BSBCRT511 - Develop Critical Thinking in Others	4
	BSBOPS505 - Manage Organisational Customer Service	4
	BSBLDR523 - Lead and Manage Effective Workplace Relationships (26th November 2025)	4
	BSBPEF502 - Develop and Use Emotional Intelligence	4

	Mandatory Workshops
	BSBCMM511 - Communicate with Influence
	BSBLDR523 - Lead and Manage Effective Workplace Relationships
	BSBTWK502 - Manage Team Effectiveness
	BSBLDR522 - Manage People Performance

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