NAME

Address |Telephone | E-mail

Student Visa | Requires sponsorship (optional)

Linkedin profie Github Portfolio Personal website

**Professional Summary**

X has had vast experience in Information Technology providing systems and business analysis, programming and database expertise. She has an intensive experience in problem identification, analysis and resolution. Spearheads full life-cycle project development and managing quality assurance. She has a solid background in business and systems analysis and has a balance of technical, communication and leadership skills. She is highly knowledgeable with system and software development concepts and is motivated and eager to learn and improve continuously. She is looking for a right position with a company where she can work on a variety of challenging projects and outstanding performance is recognised.

**Main Responsibilities**

* Conduct requirements analysis and preparing specific proposals for modified or replacement systems and developing solutions.
* Consult with customers and/or other departments on project status, proposals and technical issues such as system design and maintenance.
* Liaising with external or internal clients and analysing clients' existing systems and business models to identify options for potential solutions and assessing them for both technical and business suitability.
* Mapping and documenting interfaces between legacy and new systems.
* Develop and direct system and application testing and validation procedures.
* Managing external vendors and partners and review provided system specifications and Coordinate installation of software system.
* Coordinating quality assurance processes of all system integration deliverables to ensure they are fit for purpose and comply with standard system procedures.
* Store, retrieve, and manipulate data for analysis of system capabilities and requirements.
* Providing training and user manuals to users of a new or modified system or applications.

 **Skills**

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| --- | --- |
| **Language*** PHP, ASP, JavaScript, JQuery, CSS, XML, HTML

and JSON**Database*** MySQL, MS SQL and PostgreSQL

**BPMN Software*** Visio 2000-2007 and Enterprise Architect

**Microsoft Office Suite** * Word, Excel, PowerPoint, Outlook
 | **Reporting Tools*** Google Analytics and SQL Server Reporting

**Operating Systems*** Windows, Linux and Mac

**Dev’t Methodologies*** Waterfall and Agile

**Other*** LAMP, SOAP, REST, iSeries, Citrix, Git, Teamsite, WordPress, SharePoint
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**Experience**

**Sabbatical period in Australia to study English** Sep 2017 – May 2018

With the desire to improve my English level I have dedicated myself exclusively to studying English.

**Senior Web Developer** Sep 2014 to Sep 2016
**Company Y**

Roles and Responsibilities:

* Lead the development of **web-based applications** to support online service delivery.
* Lead the design, development and implementation of content and presentation templates, and workflows for the department's content management system.
* Work with client groups to outline objectives, requirements, timelines and responsibilities for web based projects.
* Develop project plans, user requirements, functional and **technical specifications**, reports, policies, standards, procedures and other documentation as required.
* Implement **routine maintenance** schedules and reports for existing sites and applications.
* Support knowledge sharing with team members and colleagues, and contribute to continuous improvement initiatives including, but not limited to, periodic updates to local work instructions and online publishing procedures and processes.

Accomplishments:

* **Developed Spot our Species Application**. This is a web-based application that provides location-relevant information on threatened species, habitats, recovery actions and local community groups involved in species preservation. The website allows to [record and submit](https://environment.ehp.qld.gov.au/spot-our-species/sighting/) your own wildlife sightings and keep a record of what you have spotted.

Website.com.au

* Part of the team who developed the first Queensland website to showcase a dynamic report of The State of the Environment.

Website.com.au

 Upload and manage and create query or extract data to be integrated with the department website and application.

* Integrated Funnelback Enterprise search with the agency intranets and websites.
* Documented business and application processes for existing and new application developed.
* Developed a tool to generate basic Map applications to be able to speed up the development process for projects with map requirements.

**Senior Technical Business Analyst** May 2013 to Sep 2014 **Company 2**

Roles and Responsibilities:

* Develop business and system requirements specifications for transitioning RCH local application
* Capture and **analyse “As-Is” and “To-Be**” business process models using BPMN and Enterprise Architect.
* Provided specialist support to business stakeholders and ICT Project Team on System and data changes to local application required during the transition.
* Identify application functions and create Functional Use Case diagrams describing the logical operational steps for each function.
* Liaise with test team to ensure business/software requirements are incorporated into testing products.
* Worked directly with stakeholders to ascertain requirements and projects goals, ensuring that all objectives were outlined and accomplished.

Accomplishments:

* Involved in the development of ICT Transition Plan document and Test Products
* Liaise with Business Stakeholders to identify transition process and gather information to complete
* Provided impact analysis on required changes for each local applications including their interfaces to other local and enterprise applications.
* Created all functional use cases and system processes for local applications in Enterprise Architect ahead of schedule, ensuring this repository is updated with relevant information.

**Systems Analyst** Jun 2012 to Dec 2012 **Company 3**

Roles and Responsibilities:

* Managed and supported the bank’s core systems relative to the defined business parameters.
* Maximized system potential, minimize system downtime and improved the overall user experience.
* Ensured core system business parameter changes comply with defined change management processes and are set to ensure it is operational at all.
* Completed required documentation of all business parameter settings and changes in all system environments.
* Provided specialist support and advice to business units.
* Delivered projects on time and as specified and ensure the Bank’s quality standards are maintained.

Accomplishments:

* Involved in the development, implementation of Salesforce Project.
* Handled everything defects-related of Salesforce Integration to Core System of the Bank.
* Documented bank processes of business parameter settings and changes in system environments.
* Provided technical support to Retail Core Banking system (ICBS)

**Summary of Experience before 2009**

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| --- | --- | --- |
| Company | Title | Date |
| Company 4 | Senior Programmer | Apr 2008 to Oct 2008 |
| Company 5  | Solutions Architect Cluster Head | Dec 2007 to March 2008 |
| Program Manager | Jan 2005 to Nov 2007 |
| Programmer | Sep 2003 to Feb 2005 |
| Company 6 | Programmer | Jun 2002 to Jul 2003 |

**Education**

**St. Scholastica’s College – Manila, Philippines** 1998 - 2002

Bachelor of Science Major in Business Systems and Technology Management

*If you need any further information, please do not hesitate to contact me.*