

## Gold Coast - Leadership & Management - 2020

### January

Sun	Mon	Tue	Wed	Thu	Fri	Sat
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

Holiday

BSBLDR502 - Lead and manage effective workplace relationships - Week 1

BSBLDR502 - Lead and manage effective workplace relationships - Week 2

BSBLDR501 - Develop and use Emotional Intelligence - Week 1

BSBLDR501 - Develop and use Emotional Intelligence - Week 2

### February

Sun	Mon	Tue	Wed	Thu	Fri	Sat
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29

BSBLDR501 - Develop and use Emotional Intelligence - Week 2

BSBLDR501 - Develop and use Emotional Intelligence - Week 3

BSBMGT517 - Manage Operational Plan - Week 1

BSBMGT517 - Manage Operational Plan - Week 2

BSBMGT517 - Manage Operational Plan - Week 3

### March

Sun	Mon	Tue	Wed	Thu	Fri	Sat
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

BSBWOR502 - Lead and manage team effectiveness - Week 1

BSBWOR502 - Lead and manage team effectiveness - Week 2

Holiday

Holiday

Holiday

### April

Sun	Mon	Tue	Wed	Thu	Fri	Sat
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

Holiday

BSBWOR501 - Manage personal work priorities and professional development - Week 1 - COVID19 - Online Delivery

BSBWOR501 - Manage personal work priorities and professional development - Week 2 - COVID19 - Online Delivery

BSBMKG523 - Design and Develop Integrated Marketing Communication - Week 1 - COVID19 - Online Delivery

BSBMKG523 - Design and Develop Integrated Marketing Communication - Week 2 - COVID19 - Online Delivery

### May

Sun	Mon	Tue	Wed	Thu	Fri	Sat
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

BSBMKG523 - Design and Develop Integrated Marketing Communication - Week 2 - COVID19 - Online Delivery

BSBMKG523 - Design and Develop Integrated Marketing Communication - Week 3 - COVID19 - Online Delivery

BSBMGT516 - Facilitate continuous improvement - Week 1 - COVID19 - Online Delivery

BSBMGT516 - Facilitate continuous improvement - Week 2 - COVID19 - Online Delivery

BSBPMG522 - Undertake project work - Week 1 - COVID19 - Online Delivery

BSBPMG522 - Undertake project work - Week 2 - COVID19 - Online Delivery

## June

Sun	Mon	Tue	Wed	Thu	Fri	Sat
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

BSBPMG522 - Undertake project work - Week 2 - COVID19 - Online Delivery

BSBPMG522 - Undertake project work - Week 3 - COVID19 - Online Delivery

Holiday

Holiday

Holiday

## July

Sun	Mon	Tue	Wed	Thu	Fri	Sat
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

Holiday

BSBINN502 - Build and sustain an Innovative Work environment - Week 1

BSBINN502 - Build and sustain an Innovative Work environment - Week 2

BSBMGT502 - Manage People Performance - Week 1

BSBMGT502 - Manage People Performance - Week 2

## August

Sun	Mon	Tue	Wed	Thu	Fri	Sat
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

BSBMGT502 - Manage People Performance - Week 2

BSBMGT502 - Manage People Performance - Week 3

BSBHRM405 - Support the recruitment, selection and induction of staff - Week 1

BSBHRM405 - Support the recruitment, selection and induction of staff - Week 2

BSBCUS501 - Manage quality customer service - Week 1

BSBCUS501 - Manage quality customer service - Week 2

## September

Sun	Mon	Tue	Wed	Thu	Fri	Sat
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

BSBCUS501 - Manage quality customer service - Week 2

BSBCUS501 - Manage quality customer service - Week 3

Holiday

Holiday

Holiday

## October

Sun	Mon	Tue	Wed	Thu	Fri	Sat
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

Holiday

BSBLDR502 - Lead and manage effective workplace relationships - Week 1

BSBLDR502 - Lead and manage effective workplace relationships - Week 2

BSBLDR501 - Develop and use Emotional Intelligence - Week 1

BSBLDR501 - Develop and use Emotional Intelligence - Week 2

## November

Sun	Mon	Tue	Wed	Thu	Fri	Sat
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

BSBLDR501 - Develop and use Emotional Intelligence - Week 3

BSBMGT517 - Manage Operational Plan - Week 1

BSBMGT517 - Manage Operational Plan - Week 2

BSBMGT517 - Manage Operational Plan - Week 3

BSBWOR502 - Lead and manage team effectiveness - Week 1

## December

Sun	Mon	Tue	Wed	Thu	Fri	Sat
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

BSBWOR502 - Lead and manage team effectiveness - Week 1

BSBWOR502 - Lead and manage team effectiveness - Week 2

Holiday

Holiday

Holiday

Holiday